

NYS Clean Heat Working Group Series

for Participating Contractors & Industry Partners

Session #28

March 12, 2026 9:00 am–10:00 am

NYS Clean Heat
Joint Management Committee



NYS Clean Heat

Agenda

- > Meeting Procedures
- > Welcome
- > Safety Message
- > JMC Updates and Discussion
 - Weatherized Tier for September 1, 2026
 - New “Paused” Contractor Status
 - Con Ed Update on Contractor Allocations
 - Upcoming Training Opportunities
- > Stakeholder Topic(s)
 - > Treatment of Two-Family Homes
 - > Open-Loop Geothermal
- > Clean Heat Resources and Next Steps



Orange & Rockland



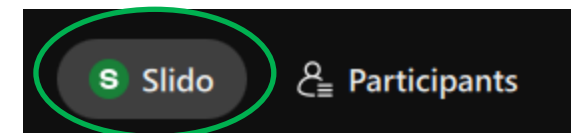
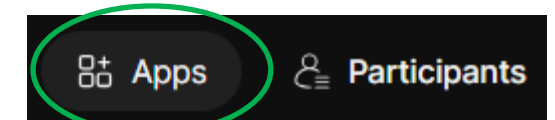
Meeting Procedures

Before beginning, a few reminders:

- > **All attendees are muted**
- > **To use Raise Hand:**
 1. Select the Raise Hand icon in the bottom toolbar, or hover your mouse over your name in the Attendees list in order to see the Raise Hand icon displayed
 2. Click on the raise hand icon to indicate you have a question or comment.
 3. When the moderator calls on you and indicates you are unmuted, you may ask your question or make your comment verbally.
 4. When you are finished talking, please select the “Raise Hand” icon again to lower your hand.
- > **Q&A/Slido**
 1. Access the Q&A function through the **Slido** app. You may see a Slido button at the bottom of your screen, or select Apps to find the Slido panel.
 2. The written Q&A function will be monitored throughout the webinar and panelists will provide responses as appropriate and as time permits. You are welcome to “thumbs up” prior questions! The Program Administrators will follow up on any content that does not get addressed live today.
- > **Chat** – The Chat function is disabled for this webinar so that all questions and comments can be gathered in one place for the panelists to respond. Please use the Q&A feature to submit questions and comments.
- > If technical issues arise, please contact NYSCleanHeat@ceadvisors.com



“Slido” or “Apps” for Q&A



Welcome

Joint Management Committee (JMC) Co-Chairs:

- **Toby Hyde**, Con Edison
- **Caroline Hazard**, NYSERDA
- Other JMC Members:
 - **Ray Cotto**: Central Hudson
 - **Pablo Colon**: Con Edison
 - **Ryan Bauer**: National Grid
 - **Sean Dooley**: NYSEG, RG&E
 - **Joshua Sentiff**: NYSEG, RG&E
 - **Chris Trenard**: Orange & Rockland

> Our implementation team today:

- **Kenn Latal**: ICF
- **Tim Walsh**: ICF
- **Matt Siano**: ICF

> Our Working Group support team:

- **Ben Davis**: Concentric
- **Clara-Ann Joyce**: Concentric
- **Sam Farrell**: Concentric

Working Group Series - *Review of typical meeting format*

- > Working meetings between Participating Contractors, industry partners, and other stakeholders with the NYS Clean Heat Program Administrators
- > To foster:
 - Transparency
 - Coordination and communication
 - Prioritization
 - Solution development

Safety Message: Season Change = Situational Change

Spring brings changing conditions throughout the day. Stay aware, communicate clearly, and constantly reassess.

- > Thawing soil, soft shoulders and mud can impact footing and stability
- > Rain, fog, and freeze-thaw cycles impact visibility and traction on the road.
- > Re-inspect hazards during the day
 - > Conditions may shift as temperatures rise



Weatherized Tier

2026-2030 NYS Clean Heat Program Manual

- > The Program Administrators released a new NYS Clean Heat Program Manual on March 2, 2026 to reiterate that release of the Weatherized Tier has been extended to September 1, 2026.
- > The document has been filed on the NYS DPS DMM website and will also be posted on the Contractor Resources webpage.
 - > DMM website: <https://documents.dps.ny.gov/public/Common/ViewDoc.aspx?DocRefId={4048BE9C-0000-C63B-8695-F4E243BD4AC2}&DocTitle=NYS%20Clean%20Heat%20Program%20Manual%20-%20Version%202>
 - > Contractor Resources webpage: <https://cleanheat.ny.gov/contractors/>
- > Previously, the Program Administrators have also filed a NYS Clean Heat Implementation Plan for 2026-2030 on September 2, 2025
 - This can be found on the NYS DPS DMM website:
<https://documents.dps.ny.gov/public/MatterManagement/CaseMaster.aspx?MatterSeq=85962>

September 1, 2026 Weatherized Tier & Incentive Updates

- > The extension on the Weatherized Tier allows Program Administrators to work with market participants and other stakeholders to refine the approach to implementing this tier.
- > The Program Administrators currently plan to adjust incentives for projects that do not qualify for the Weatherized Tier on September 1, 2026.
- > The Program Administrators will plan to make an announcement with further information on June 1.
- > Beginning in 2028, weatherization will be a requirement for NYS Clean Heat projects
 - The 2028 requirement will be informed by experience with the Weatherized Tier in 2026 and 2027

New “Paused” Contractor Status

Paused Status

- > For the non-Con Edison utilities, a new contractor status of “Paused” will be introduced this spring
- > Participating Contractors may be placed in Paused status for accumulating five or more corrective action notices that remain unresolved for more than 30 days
- > Only Corrective Action Notices (CARs) issued on or after March 12, 2026, will count toward a contractor’s total number of outstanding CARs.
- > First warnings for any contractors that are subject to Paused status will start to go out on or after April 1, 2026.
- > Contractors will have 30 days to resolve outstanding nonconformances before being placed in Paused status

Paused Status

- > Contractors will be placed in Paused status for a maximum of 60 days before either returning to an active status or being moved to Probation. During Paused status, contractors can expect the following:
 - May not submit new applications, unless as part of the requested action plan
 - Should not install new Clean Heat projects
 - Will remain in the Find a Contractor tool, but will not have a badged status
 - Will be subject to higher inspection levels as outlined in Quality Policies and Procedures
 - Must remediate all issues related to outstanding corrective action reports

Con Edison Contractor Allocations

Update on Con Edison Contractor Allocations

- > Con Edison Cold Climate ASHP Contractors received their Q2 2026 allocations on Monday, March 9, 2026.
- > Contractors should only submit applications for incentives within their allocated incentive budget.
- > Contractors are encouraged to reach out to their account manager to request additional funding for projects beyond their allocation prior to installation.
- > Contractors who sell projects above their allocation may have those projects placed on a waitlist or access to the Online Intake Tool (OIT) disabled.

Clean Heat Training Opportunities

Upcoming Clean Heat Trainings

Clean Heat Program Overview (Avangrid/National Grid focused)

- > ICF will host a free online training on **Tuesday, March 24th from 9-10:15 AM**
 - Training will include: Calculating ASHP incentives & capacity at design temp; & Required documents
- > You can register for the training at <https://attendee.gotowebinar.com/rt/2041556043348155998>.

Clean Heat Online Intake Tool Overview (Avangrid/National Grid focused)

- > ICF will host a free online training on **Thursday, March 26th from 9-10 AM**
 - Training will include: Submitting a rebate application and related submission details
- > You can register for the training at <https://attendee.gotowebinar.com/rt/5571086225044005209>.

Upcoming Non-Residential BE Trainings

NYSEG/RG&E Market Rate Multifamily and Non-Residential Building Electrification Program Overview





- > ICF will host a free online training on **Wednesday, March 18th from 9-10:00 AM**
 - Training will include general program overview
- > You can register for the training at <https://attendee.gotowebinar.com/register/7492061690392409944>.

National Grid Upstate NY Multifamily Energy Efficiency & Electrification Program Overview


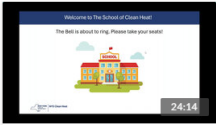
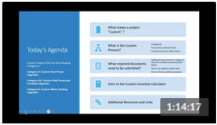


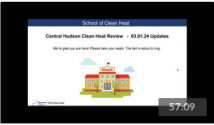
- > ICF will host a free online training on **Thursday, March 19th from 9-10 AM**
 - Training will include general program overview
- > You can register for the training at <https://attendee.gotowebinar.com/register/1241539296911567194>.

School of Clean Heat Webinar Recordings





NYSCH Upstate Trainings

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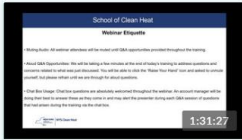

Recently Added

-  19 DAYS AGO
School of Clean Heat - Clean Heat Online Intake Tool 36:31
-  20 DAYS AGO
School of Clean Heat - Program Overview & 24:14
-  28 DAYS AGO
School of Clean Heat - Overview of Custom 1:14:47
-  1 MONTH AGO
NYS Clean Heat Custom Calculator Walkthrough- 48:39
-  2 MONTHS AGO
School of Clean Heat - Air-to-Water Heat Pump 35:11
-  3 MONTHS AGO
School of Clean Heat - Central Hudson Orange 57:09

Con Edison Clean Heat

Share this page    

Featured Videos

-  3 MONTHS AGO
CoolCalc Manual-J Load Calculating Training 1:31:27
-  4 MONTHS AGO
Con Edison's Clean Heat Training Webinar - 49:49

- > [School of Clean Heat Upstate Recordings](#)
- > [School of Clean Heat Con Edison Recordings](#)
- > [School of Clean Heat Central Hudson / Orange & Rockland Recording](#)
- > Access at any time to fit your busy schedule!

School of Clean Heat Shorts Channel

Clean Heat Shorts

Quick, targeted videos to help Clean Heat contractors address and prevent common application errors

Recently Added

The screenshot displays a grid of four video thumbnails. Each thumbnail includes a title, a brief description, a duration, and a timestamp. The first video is 'Customer Acknowledgement Form' (3:35), the second is 'Missing AHRI/NEEP Certificates' (5:53), the third is 'Manual J: Design Temps Not within 5 Degrees, Missing' (7:26), and the fourth is 'Relevant Action Reasons' (4:57). The 'Relevant Action Reasons' video lists several common errors: missing or incorrect serial numbers, model number mismatches, missing decommissioning photos, serial number mismatches, missing outdoor unit installation photos, and missing heat pump water heater installation photos.

Video Title	Duration	Timestamp
Customer Acknowledgement Form	3:35	2 HOURS AGO
Missing AHRI/NEEP Certificates	5:53	6 DAYS AGO
Manual J: Design Temps Not within 5 Degrees, Missing	7:26	11 DAYS AGO
Relevant Action Reasons	4:57	11 DAYS AGO

- > Learn how to correct common application errors in minutes
- > Cover only the specific training topics you need
- > Access at any time to fit your busy schedule
- > Additional Clean Heat Shorts coming soon!

[Visit School of Clean Heat Shorts](#)

Stakeholder Topics

Two-Family Homes

- > Topic submitted by Bill Nowak on behalf of NY-GEO
- > Proposal: Better define two-family homes (“doubles”) so it is clear how they fit the “single family attached” dwellings definition in the Program Manual. Increase the incentive for doubles to be more than half of the single-family home incentive when separate heat pumps are required for both units in the building. Two companies in the state have incentive rates for apartments that are less than half of the rate for a single-family home.
- > The JMC will review this request and keep in consideration for the Program Manual update scheduled for September 1, 2026
- > If contractors feel that a different set of circumstances applies to their project, they can contact their account manager.
- > Companies for whom the apartment rate is less than half of the single-family rate will incentivize doubles at the single-family rate.

Open-Loop Geothermal

- > Topic submitted by several representatives of NY-GEO
- > Proposal: To include open-loop geothermal systems as eligible for incentives, while adding installation and operational requirements. These systems were recently removed from eligibility in the Program Manual.
- > The JMC will review this request and keep in consideration for the Program Manual update scheduled for September 1, 2026
- > The JMC is happy to engage with contractors who see these systems as part of their business to discuss eligibility and operational requirements.

Stakeholder Updates

- > Topics encouraged to be coordinated via JMC through nyscleanheat@ceadvisors.com.

Reminder: Meeting Cadence

- > The JMC has PC&IP meetings scheduled in early June, September, December, and March/April.
 - Aligns with future program announcements and updates moving forward
 - Continuous feedback is still encouraged through program representatives and NYS Clean Heat email inboxes
- > Utilities will continue engagement and outreach with individuals and small groups to align on potential program adjustments and get additional feedback from the industry.

Resources and Next Steps

- > Next PC&IP meeting on **June 11, 2026** (9:00 AM-10 AM)
 - Please submit potential topics for the next Working Group by **June 1** via email to NYSCleanHeat@ceadvisors.com or directly to your utility partner.
- > NYS Clean Heat Website - (<https://cleanheat.ny.gov/contractors/>)
- > Regulatory documents
 - Related to 2020-25 Portfolio ([18-M-0084](#))
 - Related 2026-30 Portfolio ([25-M-0248](#))

Program Contact Information

> NYS Clean Heat Contacts

- **Toby Hyde**, Con Edison: HydeT@coned.com
- **Ray Cotto**, Central Hudson: rcotto@cenhud.com
- **Ryan Bauer**, National Grid: ryan.bauer@nationalgrid.com
- **Sean Dooley**, NYSEG/RG&E: sean_dooley@rge.com
- **Chris Trenard**, Orange & Rockland: trenardc@oru.com
- **Caroline Hazard**, NYSERDA: caroline.hazard@nyserda.ny.gov

> General Mailbox

- Regulatory and program inquiries: nyscleanheat@ceadvisors.com
- Application and project-specific inquiries: nyscleanheat@icf.com and (844) 212-7823

Thank you!

