

NYS Clean Heat Working Group Series

for Participating Contractors & Industry Partners

Session #25

June 26, 2025 9:00 am–10:00 am

NYS Clean Heat
Joint Management Committee



NYS Clean Heat

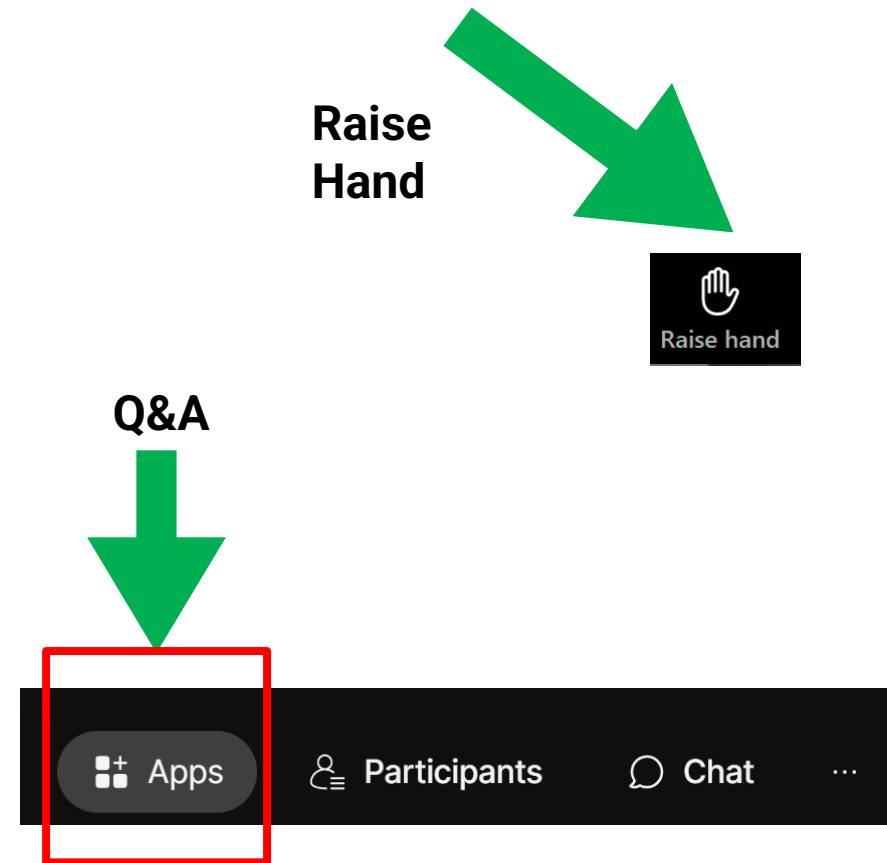
Agenda

- > **Meeting procedures** (2m)
- > **Welcome** (2m)
- > **Safety Message** (2m)
- > **JMC updates and discussion** (45m)
 - NYS DPS EE/BE Order Updates
 - Con Edison Program Manual Updates
 - Upcoming Training Opportunities
- > **Stakeholder Presentation(s)**
- > **Resources, support, and next steps** (5m)

Meeting procedures

Before beginning, a few reminders:

- > **All attendees will be muted**
 - > For questions or comments throughout, please use either the Raise Hand or Q&A functions
 - > Select the Raise Hand icon in the bottom toolbar
 - > When you have finished asking your question, select the Raise Hand icon again to lower your hand
 - > If an attendee opts to use the Raise Hand function to ask a question or make a comment, the meeting moderator will call on that attendee and unmute individually
 - > To use the Q&A function, please click on the “Apps” button in the bottom toolbar to launch the Q&A screen via Slido.
- > Slides, notes, and a compilation of Q&As will be posted after the meeting
- > If technical issues arise, please contact NYSCleanHeat@ceadvisors.com



Welcome

Joint Management Committee (JMC) Co-Chairs:

- > **Toby Hyde**, Con Edison
- > **Karen Kao**, NYSERDA
- > **Tammy McKay**, NYSERDA

> Other JMC Members:

- **Aisha Kutter**: Central Hudson
- **Pablo Colon**: Con Edison
- **Sam Howe**: National Grid
- **Daniel Tukey**: National Grid
- **Sean Dooley**: NYSEG, RG&E
- **Joshua Sentiff**: NYSEG, RG&E
- **Chris Trenard**: Orange & Rockland

> Our implementation team today:

- **Kenn Latal**: ICF
- **Tim Walsh**: ICF
- **Matt Siano**: ICF

> Our Working Group support team:

- **Ben Davis**: Concentric
- **Clara-Ann Joyce**: Concentric
- **Will Roberts**: Concentric

Working Group Series

Review of typical meeting format

- > **Working meetings between Participating Contractors, industry partners, and other stakeholders with the NYS Clean Heat Program Administrators**
- > To foster:
 - Transparency
 - Coordination and communication
 - Prioritization
 - Solution development

Safety Message: Fireworks Safety

In 2022 there were more than 170 fireworks-related ER visits in New York.

Be sure to follow the tips below:

- Never allow young children to handle fireworks. Closely supervise older children.
- Never use fireworks while impaired
- Use proper safety gear when handling – eye protection and gloves
- Do not light fireworks indoors
- Keep water nearby to put out any fire or douse fireworks
- Do not hold lit fireworks in your hands
- Sparklers burn at 1200 F – use safer alternatives such as glow sticks
- Keep all pets indoors – animals are sensitive to loud noises and smells



NYS DPS EE/BE Order Updates

EE/BE Order Updates

- > On May 15, NYS Public Service Commission (PSC) issued orders ([Non-LMI](#) and [LMI](#)) authorizing \$5.36B statewide for the utility Energy Efficiency and Building Electrification (EE/BE) program from 2026-2030.
- > The EE/BE Orders:
 - Secure building electrification funding through 2030
 - Change the branding of building electrification programs
 - “Clean Heat” will refer only to the residential (1-4 family) BE Program
 - Non-Residential customer segments moved into Core Programs
- > The NYS Utilities are developing program specifics for the ‘26-30 period
 - More outreach and engagement to come!

Program Administration Roles

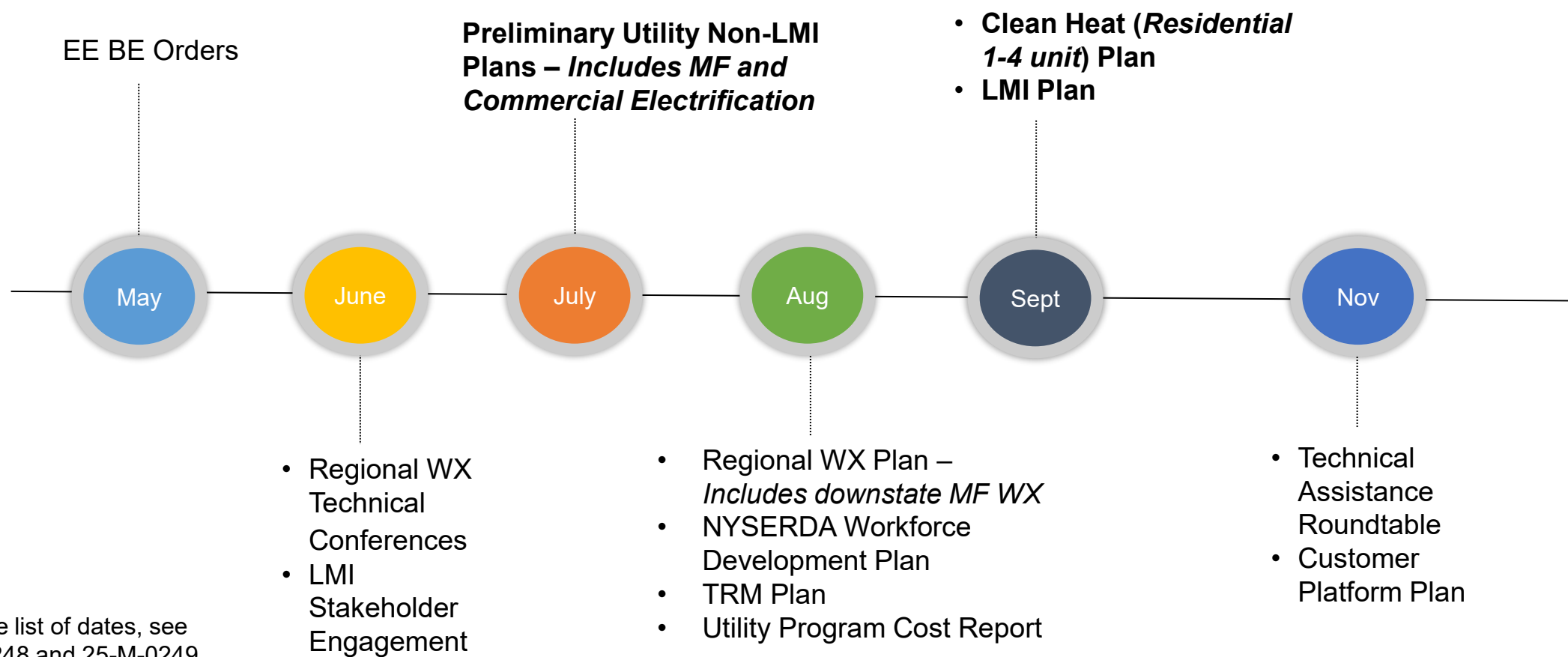
> Utility roles:

- Primary Program Administrators for market-rate programs
- LMI
 - Joint administration with NYSERDA for downstate LMI multifamily programs

> NYSERDA roles:

- Workforce Development
- General Awareness and Education
- Codes and Standards
- Technical Services
- Purposeful Demonstrations
- LMI
 - 1-4 programming statewide
 - Multifamily upstate
 - Joint administration with utilities for downstate multifamily

EE/BE 2025 Filing Timeline*



*For a complete list of dates, see Cases 25-M-0248 and 25-M-0249

Non-LMI EE/BE Order Updates

New Electrification Definitions:

- > **Full electrification:** Heat pump system meets 100% of building heating load
 - **Allowed**
- > **Partial electrification:** Heat pump meets less than 100% of building heating load
 - **Prohibited**
- > **Phased:** Building electrification process is carried out over time
 - **Allowed for multifamily and commercial for certain scenarios, as defined in the Implementation Plans**
- > **Hybrid:** Dual fuel heating system with integrated controls that include an electric heat pump that serves a portion of the building's heating load and relies on a fossil system to meet remainder
 - **Prohibited**

Con Edison Program Manual Updates

Con Edison Program Manual Updates

Key changes are summarized below, and all changes are included in a Summary of Changes table at the beginning of the June 2 Program Manual.

- > End of Limited Time Offers (LTOs):
 - LTOs for Residential Ground Source Heat Pump (GSHP), Multifamily, Commercial, and Industrial projects ended on May 31, 2025
 - LTO for Small Biz Air Source Heat Pump (ASHP) projects ends June 30, 2025.
- > Residential GSHP projects with applications received in 2025 can be installed by November 30, 2026.
- > Small Biz applications, following the expedited process for prescriptive Category 2d projects, must be submitted within 30 days of installation.
- > The Packaged Window Heat Pump (PWHP) Demonstration Program section was revised to highlight NYSERDA and Con Edison's joint efforts in incentivizing PWHP. NYSERDA will provide pilot details soon.

Clean Heat Training Opportunities

Upcoming School of Clean Heat Trainings

Clean Heat Program Overview (Avangrid/National Grid focused)

>ICF will host a free online training on **Tuesday, July 15th from 9-10:15 AM**

–Training will include: Calculating ASHP incentives & capacity at design temp; & Required documents.

>You can register for the training at <https://attendee.gotowebinar.com/rt/2041556043348155998>.

Clean Heat Online Intake Tool Overview (Avangrid/National Grid focused)

>ICF will host a free online training on **Thursday, July 17th from 9-10 AM**

–Training will include: Submitting a rebate application and related submission details

>You can register for the training at <https://attendee.gotowebinar.com/rt/5571086225044005209>.

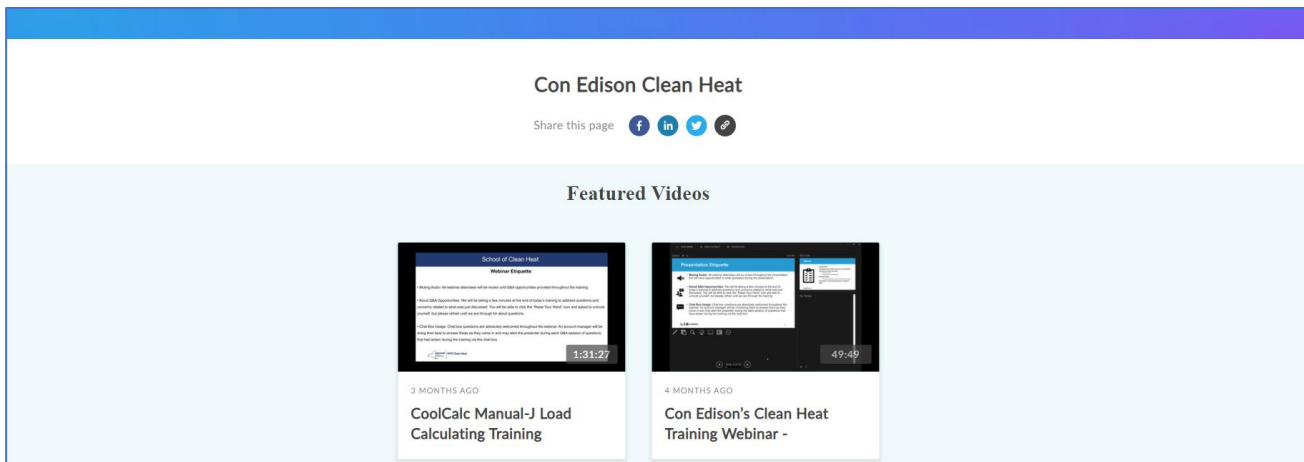
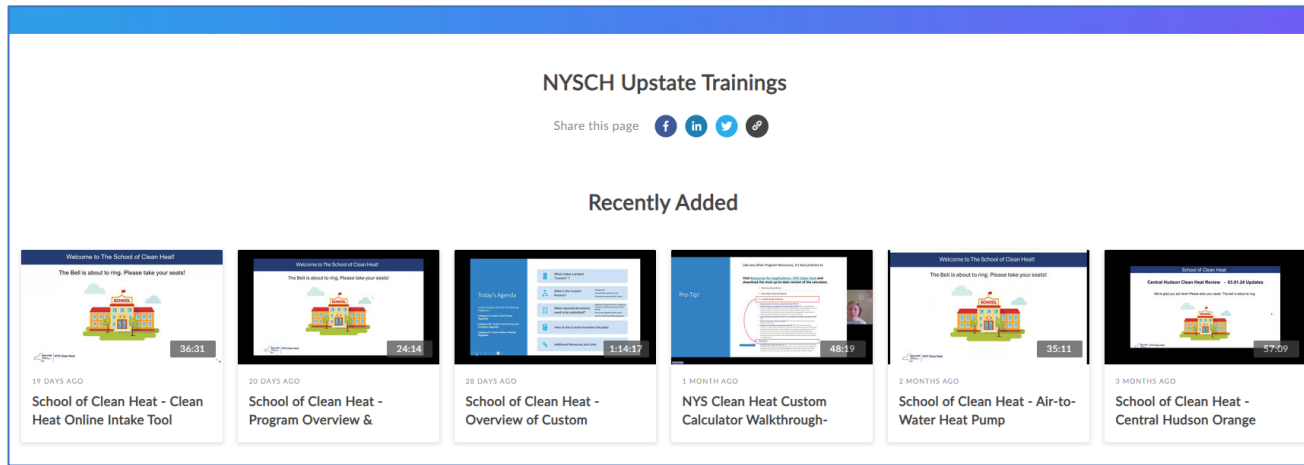
Con Edison Clean Heat Program - September 2025 Webinar

>ICF & Con Edison will host a free online training on **Tuesday, September 23rd from 9-10 AM**

–The agenda will include general program updates, achievement/budget, & program manual changes.

>You can register for the training at <https://attendee.gotowebinar.com/register/7793370750963102549>.

School of Clean Heat Webinar Recordings



- > [School of Clean Heat Upstate Recordings](#)
- > [School of Clean Heat Con Edison Recordings](#)
- > Access at any time to fit your busy schedule!

School of Clean Heat Shorts Channel

Clean Heat Shorts

Quick, targeted videos to help Clean Heat contractors address and prevent common application errors

Recently Added

The screenshot displays a grid of four video thumbnails. Each thumbnail includes a title, a brief description, a duration, and a timestamp. The first thumbnail is titled 'Customer Acknowledgement Form' and has a duration of 3:35. The second is 'Missing AHRI/NEEP Certificates' with a duration of 5:53. The third is 'Manual J: Design Temps Not within 5 Degrees, Missing' with a duration of 7:26. The fourth is 'Relevant Action Reasons' with a duration of 4:57. The interface is clean and professional, with a blue header and a white background for the content area.

Video Title	Duration	Timestamp
Customer Acknowledgement Form	3:35	2 HOURS AGO
Missing AHRI/NEEP Certificates	5:53	6 DAYS AGO
Manual J: Design Temps Not within 5 Degrees, Missing	7:26	11 DAYS AGO
Relevant Action Reasons	4:57	11 DAYS AGO

- > Learn how to correct common application errors in minutes
- > Cover only the specific training topics you need
- > Access at any time to fit your busy schedule
- > Additional Clean Heat Shorts coming soon!

[Visit School of Clean Heat Shorts](#)

Stakeholder Updates

- > Topics encouraged to be coordinated via JMC through nyscleanheat@ceadvisors.com.

Reminder: Meeting Cadence

- > The JMC has PC&IP meetings scheduled in early June, September, December, and March/April.
 - Aligns with future program announcements and updates moving forward
 - Continuous feedback is still encouraged through program representatives and NYS Clean Heat email inboxes
- > Utilities will continue engagement and outreach with individuals and small groups to align on potential program adjustments and get additional feedback from the industry

Resources, Support, and Next Steps

- > Next PC&IP meeting on **September 11, 2025** (9:00 AM-10 AM)
 - Please submit potential topics for the next Working Group by **September 4th** via email to NYSCleanHeat@ceadvisors.com or directly to your utility partner.
- > **Email blasts** – twice per quarter
 1. Early week following webinar: next steps, including slides and meeting summary report
 2. Week prior to meeting: Program changes and last call for potential topics
- > NYSCleanHeat@ceadvisors.com – for *program*-related inquiries
- > NYSCleanHeat@icf.com and (844) 212-7823 for *project*-related inquiries
- > NYS Clean Heat Website - (<https://cleanheat.ny.gov/contractor-resources/>)

NYS Clean Heat Project Status Inquiry Process

Project inquiries

1. Contractor reaches out to their dedicated account manager (AM) for issue resolution first
2. If the AM does not respond within three days, contact NYSCleanHeat@icf.com or the Utility Program Manager as listed below. These Program Managers work for their respective utilities, which have contracted with ICF to handle applications.

Utility Program Manager contacts

- > **Central Hudson: Aisha Kutter**, Residential Energy Efficiency Program Manager
Phone: (845) 790-1813, Email: akutter@cenhud.com
- > **Con Edison:** Toby Hyde, Section Manager, Phone: (917) 565-6911, Email: hydet@coned.com; Pablo Colon, Manager, Strategic Engagement – Clean Heat, Phone: (646) 689-7224, Email: colonp@coned.com
- > **National Grid:**
 - George Angevine, Program Manager (Residential), Phone: (845) 490-7140 Email: George.Angevine@nationalgrid.com
 - Julie Hawkins, Program Manager (Custom), Phone (315)776-1006, Email: Julie.Hawkins@nationalgrid.com
- > **NYSEG/RG&E:** Sean Dooley, Program Manager, Conservation and Load Management
Phone: (585) 629-8656, Email: Sean_Dooley@rge.com
- > **Orange & Rockland:** Chris Trenard, Program Administrator, Phone: (845) 577-2317, Email: trenardc@oru.com

Additional Resources

> Co-chair contacts

- **Toby Hyde**, Con Edison: Phone: (917) 565-6911, Email: HydeT@coned.com
- **Karen Kao**, NYSERDA: karen.kao@nyserda.ny.gov

- > All program documents are located on the NYS Clean Heat Resources page (<https://cleanheat.ny.gov/resources-for-applications/>)
- > All regulatory proceeding documents are located on the NYS DMM (<http://documents.dps.ny.gov/public/MatterManagement/CaseMaster.aspx?Mattercaseno=18-M-0084>) (<https://documents.dps.ny.gov/public/MatterManagement/CaseMaster.aspx?MatterSeq=85962&MNO=25-M-0248>)
- > Additional program resources are available on the Clean Heat Connect website (<https://cleanheatconnect.ny.gov/>)

Thank you!

