

# **NYS Clean Heat Working Group Series**

for Participating Contractors & Industry Partners

Session #21

June 13, 2024 9:00 am–10:00 am

NYS Clean Heat  
Joint Management Committee



NYS Clean Heat

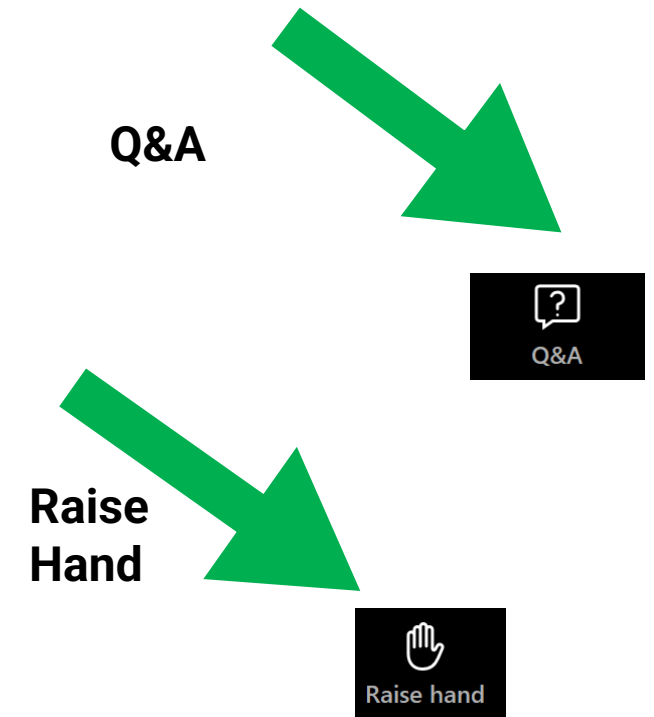
# Agenda

- > **Meeting procedures** (2m)
- > **Welcome** (2m)
- > **Safety Message** (2m)
- > **JMC updates and discussion** (45m)
  - 6/1 Program Announcements
  - Upcoming Training Opportunities
- > **Stakeholder Presentation(s)**
- > **Resources, support, and next steps** (5m)

# Meeting procedures

## Before beginning, a few reminders:

- > **All attendees will be muted**
  - > For questions or comments throughout, please use either the Raise Hand or Q&A functions
    - > Select the Raise Hand icon in the bottom toolbar
    - > When you have finished asking your question, select the Raise Hand icon again to lower your hand
  - > If an attendee opts to use the Raise Hand function to ask a question or make a comment, the meeting moderator will call on that attendee and unmute individually
  - > Q&A function is private – the team will share public responses as appropriate
- > Slides, notes, and a compilation of Q&As will be posted after the meeting
- > If technical issues arise, please contact [NYSCleanHeat@ceadvisors.com](mailto:NYSCleanHeat@ceadvisors.com)



# Welcome

## Joint Management Committee (JMC) Co-Chairs:

- > **Ray Cotto**, Central Hudson
- > **Will Xia**, NYSERDA

## > Other JMC Members:

- **Toby Hyde**: Con Edison
- **Jim MacMartin**: National Grid
- **Julie Hawkins**: National Grid
- **Nicole Williams**: NYSEG, RG&E
- **Sean Dooley**: NYSEG, RG&E
- **Chris Trenard**: Orange & Rockland
- **Karen Kao**: NYSERDA

## > Our implementation team today:

- **Kenn Latal**: ICF
- **Tim Walsh**: ICF

## > Our Working Group support team:

- **Ben Davis**: Concentric
- **Pieter Zwart**: Concentric
- **Clara-Ann Joyce**: Concentric

# Working Group Series

## *Review of typical meeting format*

- > **Working meetings between Participating Contractors, industry partners, and other stakeholders with the NYS Clean Heat Program Administrators**
- > To foster:
  - Transparency
  - Coordination and communication
  - Prioritization
  - Solution development

# Safety Message

Although we've started to see some nicer weather recently, the first day of summer is a week away, and officially starts on June 20th.

Some tips to stay safe this summer:

- Stay Hydrated
- Reduce your time outside during peak hours
- Be mindful when grilling
- Beware of fireworks
- Watch for heat advisories
- Pool/Ocean safety



# **Program Announcements**

**June 1, 2024**

**To take effect September 1, 2024**

# Multifamily Space Heating Project Incentives

- > With the new Program Manual coming out on September 1, a new Category 4B will be introduced for custom space heating projects in multifamily buildings with 5-99 dwelling units.
- > Incentive structure: dollar per dwelling unit
- > Applications will follow the custom process and eligibility criteria
- > Projects will require pre-approval and decommissioning of existing fossil fuel equipment
- > This category will be implemented for projects in Central Hudson, National Grid, NYSEG, O&R, and RG&E service territory. Con Edison already offers these incentives in its existing Category 2C.



# Multifamily DHW Project Incentives

- > With the new Program Manual coming out on September 1, a new Category 6A will be introduced for custom DHW projects in multifamily buildings with 5-99 dwelling units.
- > Incentive structure: dollar per dwelling unit
- > Applications will follow the custom process and eligibility criteria
- > This category will be implemented for projects in Central Hudson, National Grid, NYSEG, O&R, and RG&E service territory. Con Edison already offers these incentives in its existing Category 6A.

# Projects to be Completed After 2025

- > The current Clean Heat program period ends in 2025
- > The utilities have submitted proposals for the period 2026-2030 as part of the New Efficiency: New York Interim Review process
  - These proposals are currently under review by the Public Service Commission
- > Contractors are encouraged to contact their Program Administrator regarding any projects that will be completed after 2025

# Updated Con Edison Program Manual

- > Con Edison released an updated Program Manual on June 3
- > The 2024 Limited-Time Offers (LTOs) ended on May 31, 2024 for all sectors and are no longer active
- > Revisions were made to the disciplinary process and exceptions
- > The Small-Medium Business Program (SMB) will now be known as the Con Edison Small Business & Nonprofit Program, “Small Biz”



# Upcoming Training Opportunities

# Upcoming Training Events

## Wrightsoft





- > ICF will be hosting a free online training with Wrightsoft on **Wednesday, July 10<sup>th</sup>**
  - Training will be a live demonstration and overview of Wrightsoft Manual J software, providing critical guidance on how to create accurate reports that comply with NYS Clean Heat standards
- > Please be on the lookout here: [Calendar | Trainings | Clean Heat Connect - NYS Clean Heat](#). Trainings will be recorded and available on-demand.

## Amplify




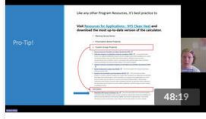


- > ICF will be hosting a free online training/demonstration with Amplify on **Monday, July 22<sup>nd</sup>**. Amplify is a relatively new software that offers automated, detailed measurements and accurate load calculations.
- > Please be on the lookout here : [Calendar | Trainings | Clean Heat Connect - NYS Clean Heat](#). Trainings will be recorded and available on-demand.

# School of Clean Heat Webinar Recordings





NYSCH Upstate Trainings

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Recently Added

-  36:31  
19 DAYS AGO  
School of Clean Heat - Clean Heat Online Intake Tool
-  24:34  
20 DAYS AGO  
School of Clean Heat - Program Overview & Overview of Custom
-  1:14:17  
28 DAYS AGO  
School of Clean Heat - Overview of Custom
-  48:19  
1 MONTH AGO  
NYS Clean Heat Custom Calculator Walkthrough
-  35:11  
2 MONTHS AGO  
School of Clean Heat - Air-to-Water Heat Pump
-  57:09  
3 MONTHS AGO  
School of Clean Heat - Central Hudson Orange

Con Edison Clean Heat

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Featured Videos

-  1:31:27  
3 MONTHS AGO  
CoolCalc Manual-J Load Calculating Training
-  49:49  
4 MONTHS AGO  
Con Edison's Clean Heat Training Webinar -

- > [School of Clean Heat Upstate Recordings](#)
- > [School of Clean Heat Con Edison Recordings](#)
- > Access at any time to fit your busy schedule!

# School of Clean Heat Shorts Channel

## Clean Heat Shorts

Quick, targeted videos to help Clean Heat contractors address and prevent common application errors

### Recently Added

The screenshot displays four video thumbnails in a grid. Each thumbnail includes a title, a brief description, a duration, and a timestamp. The first video is 'Customer Acknowledgement Form' (3:35), the second is 'Missing AHRI/NEEP Certificates' (5:53), the third is 'Manual J: Design Temps Not within 5 Degrees, Missing' (7:26), and the fourth is 'Relevant Action Reasons' (4:57).

Video Title	Duration	Timestamp
Customer Acknowledgement Form	3:35	2 HOURS AGO
Missing AHRI/NEEP Certificates	5:53	6 DAYS AGO
Manual J: Design Temps Not within 5 Degrees, Missing	7:26	11 DAYS AGO
Relevant Action Reasons	4:57	11 DAYS AGO

- > Learn how to correct common application errors in minutes
- > Cover only the specific training topics you need
- > Access at any time to fit your busy schedule
- > Additional Clean Heat Shorts coming soon!

[Visit School of Clean Heat Shorts](#)

# Stakeholder Updates

- > Topics encouraged to be coordinated via JMC through [nyscleanheat@ceadvisors.com](mailto:nyscleanheat@ceadvisors.com).



# Reminder: Meeting Cadence

- > The JMC has PC&IP meetings scheduled in early June, September, January and March.
  - Aligns with future program announcements and updates moving forward
  - Continuous feedback is still encouraged through program representatives and NYS Clean Heat email inboxes
- > Utilities will continue engagement and outreach with individuals and small groups to align on potential program adjustments and get additional feedback from the industry

# Resources, Support, and Next Steps

- > Next PC&IP meeting on **September 12<sup>th</sup>, 2024** (9:00 AM-10 AM)
  - Please submit potential topics for the next Working Group by **September 5<sup>th</sup>** via email to [NYSCleanHeat@ceadvisors.com](mailto:NYSCleanHeat@ceadvisors.com) or directly to your utility partner.
- > **Email blasts** – twice per quarter
  1. Early week following Working Group: next steps, including slides, meeting notes and Q&A
  2. Week prior to meeting: Program changes and last call for potential topics
- > [NYSCleanHeat@ceadvisors.com](mailto:NYSCleanHeat@ceadvisors.com) – for *program*-related inquiries
- > [NYSCleanHeat@icf.com](mailto:NYSCleanHeat@icf.com) and (844) 212-7823 for *project*-related inquiries
- > NYS Clean Heat Website - (<https://cleanheat.ny.gov/contractor-resources/>)

# NYS Clean Heat Project Status Inquiry Process

## Project inquiries

1. Contractor reaches out to their dedicated account manager (AM) for issue resolution first
2. If the AM does not respond within three days, contact [NYSCleanHeat@icf.com](mailto:NYSCleanHeat@icf.com) or the Utility Program Manager as listed below. These Program Managers work for their respective utilities, which have contracted with ICF to handle applications.

## Utility Program Manager contacts

- > **Central Hudson:** Ray Cotto, Assoc. Energy Efficiency Program Manager  
Phone: (845) 486-5750, Email: [RCotto@cenhud.com](mailto:RCotto@cenhud.com)
- > **Con Edison:** Toby Hyde, Section Manager, Phone: (917) 565-6911, Email: [hydet@coned.com](mailto:hydet@coned.com), Dan Krupa, Manager, Phone: (212) 460-2831, Email: [krupad@coned.com](mailto:krupad@coned.com)
- > **National Grid:** Jim MacMartin, Program Manager, Phone: (315) 427-0723, Email: [James.MacMartin@nationalgrid.com](mailto:James.MacMartin@nationalgrid.com)
- > **NYSEG/RG&E:** Nicole Williams, Program Manager, Conservation and Load Management  
Phone: (585) 484-6592, Email: [nicole.williams@nyseg.com](mailto:nicole.williams@nyseg.com)
- > **Orange & Rockland:** Chris Trenard, Program Administrator, Phone: (845) 577-2317, Email: [trenardc@oru.com](mailto:trenardc@oru.com)

# Additional Resources

## > Co-chair contacts

- **Ray Cotto**, Central Hudson: Phone: (845) 486-5750, Email: [RCotto@cenhud.com](mailto:RCotto@cenhud.com)
- **Will Xia**, NYSERDA: Phone: (332) 323-8368 (m) , Email: [William.Xia@nyserda.ny.gov](mailto:William.Xia@nyserda.ny.gov)

- > All program documents are located on the NYS Clean Heat Resources page (<https://cleanheat.ny.gov/resources-for-applications/>)
- > All regulatory proceeding documents are located on the NYS DMM (<http://documents.dps.ny.gov/public/MatterManagement/CaseMaster.aspx?Mattercaseno=18-M-0084>)
- > Additional program resources are available on the Clean Heat Connect website (<https://cleanheatconnect.ny.gov/>)

# Thank you!

